

Food Providers, Advice Providers and DWP Opening Times: Christmas 2025

Date: 16th December 2025

The following are revised opening times for local foodbanks. Most foodbanks operate from referrals made by other agencies. These include council referrals via 0191 520 5551 / 0800 234 6084. These referral arrangements and opening times are more limited at weekends / Out of Hours (OOH) .

Organisation	Christmas Opening Hours	Normal Opening Hours	Area / Base	
Council including Out of Hours (OOH)	Council Crisis Support Services & many other services can be accessed when offices are closed from 5pm via Out of Hours provision. Telephone: 0191 520 5551 / 0800 234 6084. Please Note: on 24th and 31st Dec Out of Hours will begin at 1pm.	Monday Tuesday Wednesday Thursday Friday	8.30 – 17:00 OOH – Normally from 17.00, weekends and bank holidays	All
Sunderland Food Bank - Bethany City Bede Tower, Burdon Road, SR2 7DZ	Bank Holidays – Closed Open Monday 22 nd December (change of session time to 10am – 11.30am) Re-opens 5 th January 2026 3pm – 4.30pm	Monday Wednesday	15:00 - 16:30 15:00 - 16:30	East
Sunderland Food Bank - Millfield City Life 170 Hylton Road, Millfield, SR4 6EX	Closed from 19 th December and reopens Wednesday 7 th January 2026	Wednesday Friday	13:00 - 15:00 10:00 - 12:00	East
Sunderland Food Bank - ELIM New Durham Road, Sunderland, SR2 7PD	Closed from 19 th December and reopens Tuesday 6 th January 2026	Tuesday Thursday	10:30 - 12:30 10:30 - 12:30	East
Sunderland Food Bank - FISCUS The Co-Op Centre, Whitehouse Road, Hendon, SR2 8AH	Closed from 18 th December and reopens Thursday 8 th January 2026	Thursday	15.30 – 17.00	East
Sunderland Food Bank - Trinity Church Grange Terrace, SR2 7AQ	Closed from 19 th December and reopens Thursday 8 th January 2026	Thursday	13.00 – 15.00	East
Sunderland Food Bank – St Thomas Church (Hope4All) Petersfield Road, Pennywell, SR4 9BD	Bank Holidays – Closed Open 22 nd December 10am – 12pm and 29 th December 10am – 12pm. Re-opens Monday 5 th January 2026	Monday Wednesday Thursday	10:00 - 12:00 13:00 - 15:00 11:00 - 14:00	West
Sunderland Food Bank - Youth Almighty Farringdon Youth & Community Centre, Allendale Road, Farringdon, SR3 3EL	Closed from 19 th December and reopens Monday 5 th January 2026	Monday Friday	13.00 – 14.30 13.00 - 14.30	West
Sunderland Food Bank – Bethel Christian Fellowship 1 Thorndale Road, Thorney Close, SR3 4JW	Bank Holidays – Closed Open Tuesday 23 rd December 10.30am – 12.30pm Re-opens Tuesday 6 th January 2026	Tuesday	10.30 – 12.30	West
Sunderland Food Bank - St Johns Church Church Street, Shiney Row, DH4 7DD	Bank Holidays – Closed Open Monday 22 nd December 11.30am – 1.00pm and Monday 29 th December 11.30am – 13.00pm Re-opens Monday 5 th January 2026	Monday Thursday	11:30 - 13:00 11:30 - 13:00	Coalfields

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Sunderland Food Bank - Mickeys Place St Michael's & All Angels Church, Manor Road, Sulgrave, NE37 3BB	Bank Holidays – Closed Open: Monday 22 nd December 9.30am – 12.00pm Wednesday 24 th December 9.30am – 12.00pm Monday 29 th December 9.30am – 12.00pm Wednesday 31 st December 9.30am – 12.00pm Friday 2 nd January 2026 9.30am – 12.00pm	Monday Wednesday Friday	09:30 - 12:00 09:30 - 12:00 09:30 - 12:00	Washington
Sunderland Food Bank – Downhill Centre Community Hub, Killarney Square, Sunderland, SR5 4AY	Closed from 19th December and reopens Monday 5th January 2026	Thursday	11.00 – 14.00	North
Sunderland Food Bank - Roker Methodist Church, Lonsdale Road, SR6 9TB	Open Monday 22 nd December 1pm – 3pm and Monday 29 th December 1pm – 3pm Re-opens 5 th January 2026	Monday	13.00 – 15.00	North
Salvation Army Southwick Austin House Family Centre, Shakespeare Street, Southwick, SR5 2JX	Closed from 12pm Monday 22 nd December and reopens 9.30am Monday 5 th January 2026. Swan Lodge will cover emergencies during this time.	Monday Tuesday Wednesday Thursday Friday	09:00 - 17:00 09:00 - 17:00 09:00 - 17:00 09:00 - 17:00 09:00 - 17:00	North
Salvation Army, Swan Lodge, High Street East, Sunderland, SR1 2AU	Swan Lodge will cover emergencies on behalf of Salvation Army	Saturday Sunday	09.00 – 16.00 09.00 – 16.00	Out of Hour
CHANCE 2 Rickaby Street, Hendon, Sunderland, SR1 2DL	Closed from Friday 19 th December and re-opens Monday 5 th January 2026	Monday - Friday	11.30 – 13.00	East
Washington Community Food Project Washington Galleries upstairs, Unit O, Washington, NE38 7SD	Bank Holidays – Closed The Galleries will be open as usual from 12pm – 3pm Tuesday to Friday except 25 th and 26 th December and 1 st January 2026.	Tuesday Wednesday Thursday Friday	12:00 - 15:00 12:00 - 15:00 12:00 - 15:00 12:00 - 15:00	Washington
Bethany Centre Hetton Road, Houghton le Spring, DH5 8PF	Closed from 19th December at 2pm and reopens Monday 5th January 2026	Monday Tuesday Wednesday Thursday Friday	9:00 – 16:00 9:00 – 16:00 9:00 – 16:00 9:00 – 16:00 9:00 – 13:00	Coalfields
Loaves & Fishes ELCAP, Brickgarth, Easington Lane, DH5 0LE	Loaves & Fishes and the Welcome Café will be open Monday 22 nd December but closed Monday 29 th December. Emergency bags can be collected from the church on Monday 29 th December between 3.00pm – 3.30pm	Monday	09:00 – 12:00	Coalfields
Space 4 Keiper Hall, Church Street, Houghton le Spring, DH4 4DN	Open Monday 22 nd December 2.30pm – 4.30pm Re-opens Monday 5 th January 2026.	Tuesday Friday	10:00 - 12:00 10:00 - 12:00	Coalfields
Sunderland Food Heroes YMCA Church View, Silksworth Terrace, SR3 2AW	Open 20th December. Closed 27 th December and 3 rd January 2026. Reopens Saturday 10 th January 2026	Saturday	Agency and self- referrals via Facebook page.	West

First Tier Advice Providers		
Shiny Advice and Resource Project (ShARP) 17 Beatrice Terrace, Shiny Row, DH4 4QW Tel no: 0191 3856687	Wednesday 24 th December 2025	Closed to the public at 1.00pm
	Monday 29 th December 2025	Telephone Advice 9.30am - 12.30pm
	Tuesday 30 th December 2025	Telephone Advice 9.30am - 12.30pm
	Wednesday 31 st December 2025	Telephone Advice 9.30am - 12.30pm
	Friday 2 nd January 2026	Telephone Advice 9.30am - 12.30pm
Sunderland West Advice Project (SWAP) 5 East Moor Road, Pallion, Tel no: 01915142930 / 07830615938	Monday 22 nd December 2025	Telephone Advice 9.00am - 12.30pm
	Tuesday 23 rd December 2025	Telephone Advice 9.00am - 12.30pm
	Wednesday 24 th December 2025	Telephone Advice 9.00am - 12.30pm
	Monday 29 th December 2025	Telephone Advice 9.00am - 12.30pm
	Tuesday 30 th December 2025	Telephone Advice 9.00am - 12.30pm
	Wednesday 31 st December 2025	Telephone Advice 9.00am - 12.30pm
	Friday 2 nd January 2026	Telephone Advice 9.00am - 12.30pm
Citizens Advice Service (CAS) 5A Waterloo Place, Sunderland, SR1 3HT Tel no: 0808 2787950 and for emergency advice 0191 7316490	Closed from 4.00pm on Tuesday 23 rd December 2025 and will reopen on Monday 5 th January 2026 at 9.00am.	0808 2787950 open until Tuesday 23 rd December 0191 7316490 open from Wednesday 24 th December for emergency telephone advice only over the Christmas period

DWP Jobcentre and Universal Credit Service Centre		
UC payments due to be paid on Thursday 25 th December and Friday 26 th December will be advanced to Wednesday 24 th December. UC payments due to be paid Thursday 1 st January will be advanced to Wednesday 31 st December. NB contact details are as normal		
Monday 23 rd December		Open
Tuesday 24 th December		Open
Thursday 25 th December		Closed
Friday 26 th December		Closed
Monday 29 th December		Open
Tuesday 30 th December		Open
Wednesday 31 st December		Open
Thursday 1 st January		Closed
Friday 2 nd January		Open
Monday 5 th January		Open